**Office for Students with Disabilities**

**Faculty Satisfaction Survey**

**Spring 2013 – Broward Campuses 24 Responses**

**Faculty Overall Satisfaction**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Question | Strongly Agree | Agree | Rated OSD Strongly Agree/Agree | Disagree | Strongly Disagree | Rated OSD Disagree/ Strongly Disagree |
| Overall Satisfaction of OSD | **17** | **5** | **22/22 =100%** | **0** | **0** | **0/22 = 0%** |

**Testing Accommodations**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Professors had students needing testing accommodations in their class(es) | Yes | | No | | Total |
| **#** | **%** | **#** | **%** |  |
| **12** | **50%** | **12** | **50%** | **24** |

|  |  |  |
| --- | --- | --- |
| The professor provided the required testing accommodations themselves | # | % |
|  | **1** | **9%** |
| Exam administration provided by Professor | **#** | **%** |
| Very effective | **1** | **100%** |
| Somewhat effective | **0** | **0%** |
| Not effective at all | **0** | **0%** |

|  |  |  |
| --- | --- | --- |
| # of professors that had testing accommodations provided by OSD | # | % |
|  | **10** | **91%** |
| Exam administration provided by OSD | **#** | **%** |
| Very effective | **8** | **80%** |
| Somewhat effective | **1** | **10%** |
| Not effective at all | **1** | **10%** |

**Notetaking**

|  |  |  |  |
| --- | --- | --- | --- |
| Professor had students needing Notetaking Assistance in their class(es) | Yes | No | Total |
| # of Students | **8** | **16** | **24** |
| % of Students | **33%** | **67%** |  |

|  |  |  |  |
| --- | --- | --- | --- |
| Script provided to professor to find a Notetaker | Very Effective | Somewhat Effective | Not Effective |
|  | **86%** | **0%** | **14%** |

**Customer Service**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Question | Strongly Agree | Agree | Rated OSD Strongly Agree/Agree | Disagree | | Strongly Disagree | | Rated OSD Disagree/ Strongly Disagree | |
| Professional manner of staff | **19** | **2** | **21/21 = 100%** | | **0** | | **0** | | **0/21 =0%** |
| Greeted warmly | **14** | **3** | **17/18 = 94%** | | **1** | | **0** | | **1/18 = 6%** |
| Phone Etiquette | **15** | **4** | **19/19 = 100%** | | **0** | | **0** | | **0/19 = 0%** |
| Email | **16** | **4** | **20/20 = 100%** | | **0** | | **0** | | **0/20 = 0%** |

**Letters of Notification**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| How was LON given to professor | During office hours | | Before class | After class | Other |
| # of Professors that received LON | **3** | **16** | | **9** | **4** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Letters of Notification | Strongly Agree | Agree | Rated LON Strongly Agree/Agree | Disagree | | Strongly Disagree | Rated LON Disagree/Strongly Disagree |
| LON clearly outlines students’ needs | **15** | **7** | **22/24 = 92%** | **2** | **0** | | **2/24 = 8%** |
| LON helped you understand the students accommodations | **12** | **9** | **21/24 = 88%** | **3** | **0** | | **3/24 = 12%** |